

## **Patient Registration Information**

PATIENT INFORMATION											
NAME (Last, First, M.I.)		SSN	BIRTH DAT	E	LANGUAGE		PRIMARY (	ARE PROVI	DER		SEX:
BILLING ADDRESS		N/A		CIT	Y				STATE		ZIP M F
PHYSICAL ADDRESS (If different than billing)				CIT	Y				STATE		ZIP
HOME PHONE XXX-XXXX	WORK BHO	NE XXX-XXX-XXXX		CEI	L PHONE XXX-XX	v vvvv		EMAIL	(example@1	ost so	
				CLI	ETTIONE 7000-700	N-70000			(examples)		
PREFERRED CONTACT METHOD (Required)  Home Work Cell Email Text	MARITAL ST	ATUS						RACE			ETHNICITY
EMERGENCY CONTACT NAME								EMERO	SENCY PHO	NE XX	X-XXX-XXXX
ADDRESS			PHC	NE#		0	CCUPATION				
PRIMARY EMPLOYER			SEC	ONDA	RY EMPLOYER (If	pplicable	e)				
ADDRESS			ADI	DRESS							
CITY, STATE, ZIP			CIT	, STAT	E, ZIP						
WORK PHONE	OCCUPA	ATION	WO	RK PH	ONE			OCCUPAT	ION		
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STREET ADDRESS (If different than billing)			CIT	<u> </u>					STATE	Z	P
HOME PHONE XXX-XXXX	WORK P	HONE XXX-XXX-XXXX	CEL	I PHO	NE XXX-XXX-XXX			EMAIL			
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CITY, STATE, ZIP						E	FFECTIVE DAT	Έ	EXI	PIRATIO	ON DATE
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## **Patient Financial Agreement**



#### PATIENT INFORMATION

<b>Deductible/Co-Insurance:</b> All applicable co-insurance and de provided and payment is required before services are rendere balance due after the insurance claim is adjudicated will be due	
<b>Co-Payments:</b> Your insurance company requires us to collect claws, co-payments will not be waived. <b>Initials</b>	co-payments at the time of service. Due to state and federa
Checks: Returned checks may be subject to a \$30.00 fee. Init	ials
Cash Pay Patients: The amounts you pay for today's schedu that may be accrued for today's appointment are including, bu special procedures or additional office visit charges. Initials _	ut not limited to, laboratory tests, X-ray tests, any injections,
Claims Submission: As a courtesy, Palomar Health Medical of guarantee of payment. We will submit your claims and assist company is expected within 45 days. After 45 days, we will locovered services according to your insurance company's guide coverage or we are not contracted with your insurance, you due upon receipt of the bill. Your insurance company may not your responsibility to comply with their request in a timely may recent insurance cards for all applicable health plans. Accountagency. Initials	It you until claim is resolved. Payment from your insurance pook to you for full payment. You are responsible for all non- elines. If we receive notification that you are not eligible for will be responsible for all charges incurred and payment is seed you to supply certain information directly to them. It is nanner. You are responsible to provide a copy of your most
Preventative Care Services: Routine exams may be covered the time of your visit, preventative benefits will no longer ap co-pays, deductibles and co-insurance. Initials	• •
<b>Ancillary Services:</b> Laboratory and outpatient radiology proce Please contact them directly with any questions regarding you	
Assignment of Benefits: Authorization is hereby granted to re HIPAA guidelines) to process and complete my insurance clair Palomar Health Medical Group for all services rendered. Initia	im and payment of medical benefit is to be paid directly to
<b>Missed Appointments:</b> Please note a \$25.00 cancellation for within 24 hours prior to your scheduled appointment time. To you. Please help us to serve you better by keeping your reg	hese charges will be your responsibility and billed directly
If at any time you should experience financial hardship and contact our billing office.	need to make special payment plan arrangements, please
I have read and understand the above statements. I <b>nitials</b>	_
l agree to comply with the financial policies of Palomar Health I responsible for payment of all medical services or treatment(s) a	· · · · · · · · · · · · · · · · · · ·
Patient / Guardian Signature	 Date
Patient Name (Please print)	Date of Birth



## Authorization for Use or Disclosure of Health Information from Palomar Health Medical Group to Designated Persons

Completion of this document authorizes the disclosure and use health information about you. Failure to provide all information requested may invalidate this authorization.

PATIENT INFORMATION	
*NAME (Last, First, M.I.)	MAIDEN OR OTHER NAME
*DATE OF BIRTH	PHONE
I,	(patient) (please print) hereby authorize <b>Palomar Health Medical</b> n about my <i>health, medical condition</i> or <i>billing for services</i> to members of elow. This includes verbal discussions with the medical/nursing staff and
DESIGNATED PERSONS	
NAME	PHONE
*THE PURPOSE OF THIS RELEASE IS	
☐ At my request ☐ Continuing me	dical care Other
Specify limitations (if any) on the use of the	e information:



## Authorization for Use or Disclosure of Health Information from Palomar Health Medical Group to Designated Persons

This authorization becomes effective upon signing and will expire upon my written revocation.

#### **Patient Rights**

I, the patient or the patient's legal representative, understand that:

I may revoke this authorization at any time in writing, signed by me or on my behalf and delivered or mailed to:

Palomar Health Medical Group 15611 Pomerado Road Poway, CA 92064

If I revoke this authorization, the revocation will not have any effect on actions taken prior to Palomar Health Medical Group receiving the revocation.

- > Information disclosed pursuant to this authorization could be re-disclosed by the recipient and may no longer be protected by federal privacy law (HIPAA). However, California law prohibits the person receiving my health information from making further disclosure of it unless another authorization for such disclosure is obtained from me or unless such disclosure is specifically required or permitted by law.
- **)** I have a right to a copy of this Authorization.

\*Required for valid Authorization

*	
Patient / Guardian Signature	Date
*	
If Legal Representative, State Relationship to Patient	_
Verified By	_
Document Type	_

## **Patient Diversity Form**



#### **PATIENT INFORMATION**

Dear Palomar Health Medical Group Patient:

The Federal Government requests the following questions be asked of every patient. Please select the preference that fits you the best and return this to the front office person. \*\* See below for race and ethnicity descriptions

I identify my race as: (Please check one)	American Indian or Alaska Native
I decline to self identify.	Asian
	Black, African American
	Native Hawaiian or other Pacific
	Islander Other Pacific Islander
	Other Race-
	White
I identify my ethnicity as: (Please check one)	Central American
I decline to self identify.	
	Cuban
	Dominican
	Hispanic or Latino / Spanish
	Latin / American / Latin, Latino Mexican
	Not Hispanic / Latino
	Puerto Rican
	South American
	Spaniard
My Language Preference is: (Please check one)	
Gridok Gridy	English
	Spanish
	Tagalog
	Russian
	Persian / Farsi Other (Please specify)
	Circle (i lease specify)

DO NOT FILE IN NG

<sup>\*\*</sup>Race is defined as a "person's self-identification with one or more social group".

<sup>\*\*</sup>Ethnicity is defined as a "person's self-identification based on nationality, language, culture and religion, geography or family's origin."

Effective April 14, 2003 Revised September 10, 2013; March 23, 2015; July 29, 2019

# Notice of Privacy Practices

# This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

If you have any questions about this notice, please contact the Palomar Health Medical Group Privacy Office at **1.877.376.3930**. This notice describes Palomar Health Medical Group's practices and that of:

- > Any health care professional authorized to enter information into your health record.
- > All departments and clinic sites of Palomar Health Medical Group.
- > Any member of a volunteer group we allow to help you while you are in our care.
- > All employees, staff and other Palomar Health Medical Group personnel.
- > Affiliated Physicians

All these entities, sites and locations follow the terms of this notice. In addition, these entities, sites and locations may share medical information with each other for treatment, payment or health care operations purposes described in this notice.

The providers participating in this notice (referred to as "we") understand that medical information about you and your health is personal. We are committed to protecting medical information about you. We create a record of the care and services you receive during your visit with us. We need this record to provide you with quality care and to comply with certain legal requirements. This notice applies to all of the records of your care generated by any of the Palomar Health Medical Group sites or affiliated entities, whether made by Palomar Health Medical Group personnel or your personal doctor. Your personal doctor may have different policies or notices regarding the doctor's use and disclosure of your medical information created in the doctor's office or clinic. This notice tells you about the ways we may use and disclose your medical information. This notice also describes your rights and certain obligations we have regarding the use and disclosure of medical information.

We are required by law to make sure that medical information that identifies you is kept private (with certain exceptions), to notify you of our legal duties and privacy practices with respect to medical information about you, to notify you if a breach of your medical information occurs, and to follow the terms of the notice of privacy practices currently in effect.

## HOW WE MAY USE AND DISCLOSE HEALTH INFORMATION ABOUT YOU

For each category of uses or disclosures we will explain what we mean and try to give some examples. Not every use or disclosure in a category will be listed. However, all of the ways we are permitted to use and disclose information will fall within one of the categories.

## **DISCLOSURE AT YOUR REQUEST**

We may disclose information when requested by you. This disclosure at your request may require a written authorization by you.

Treatment – We may use medical information about you to provide you with medical treatment or services. We may disclose medical information about you to doctors, nurses, technicians, pharmacists, health care students or other Palomar Health Medical Group personnel and workforce members who are involved in providing for your well-being during your visit with us. For example, a doctor treating you for a broken leg may need to know if you have diabetes because diabetes may slow the healing process. Additionally, the doctor may need to tell the dietitian if you have diabetes so we can arrange for appropriate meals. Different departments within Palomar Health Medical Group also may share medical information about you in order to coordinate the different things you need, such as prescriptions, lab work and X-rays. We also may disclose medical information about you to people outside of Palomar Health Medical Group who may be involved in your medical care after you leave us, such as skilled nursing facilities, home health agencies and physicians or other practitioners, including, without limitation, your primary care provider, so they can provide care or coordinate continuing care.

For Payment – We may use and disclose your medical information so that the treatment and services you receive at our facilities or from us may be billed and payment collected from you, an insurance company, a third party or a collection agency For example, we may need to give information about a medical service you received at a PHMG clinic to your health plan so it will pay us or reimburse you for the medical service. We may also tell your health plan about a proposed treatment to determine whether your plan will cover the treatment. We may also provide basic information about you and your health plan, insurance company or other source of payment to practitioners outside the hospital who are involved in your care, to assist them in obtaining payment for services they provide to you.

For Health Care Operations – We may use and disclose medical information about you for health care and business operations, a variety of activities necessary to run our health care facilities and ensure all of our patients receive quality care. For example, we may use medical information to review the quality and safety of our treatment and services, to evaluate the performance of our staff in caring for you, or for business planning, management and administrative services. We may also use and disclose your medical information to an outside company that performs services for us such as accreditation, legal, computer or auditing services. These outside companies are called business associates and are required by law to keep your medical information confidential. We may also disclose information to doctors, nurses, technicians, medical students and other hospital personnel for review and learning purposes. We may remove information that identifies you from this set of medical information so others may use it to study health care and health care delivery without learning who the specific patients are.

<u>Fundraising Activities</u> – We may use information about you, or disclose such information to a foundation related to Palomar Health Medical Group, to contact you in efforts to raise money for our health care organization and its operations. You have the right to opt out of receiving fundraising communications. If you receive a fundraising communication, it will tell you how to opt out.

<u>Marketing and Sale</u> – Most uses and disclosures of medical information for marketing purposes, and disclosures that constitute a sale of medical information, require your authorization.

<u>To Individuals Involved in your Care or Payment for your Care</u> – We may release medical information about you to a friend or family member who is involved in your medical care. We may also give information to someone who helps pay for your care. In addition, we may disclose medical information about you to an organization assisting in a disaster relief effort so your family can be notified about your condition, status and location.

For Research – Under certain circumstances, we may use and disclose medical information about you for research purposes. For example, a research project may involve comparing the health and recovery of all patients who received one medication to those who received another, for the same condition. All research projects, however, are subject to a special approval process. This process evaluates a proposed research project and its use of medical information, trying to balance the research needs with patients' need for privacy of their medical information. Before we use or disclose medical information for research, the project will have been approved through this research approval process, but we may, however, disclose medical information about you to people preparing to conduct a research project, for example, to help them look for patients with specific medical needs, as long as the medical information does not leave our facilities or offices.

As Required by Law – We will disclose medical information about you when required to do so by federal, state or local law.

<u>To Avert a Serious Threat to Health or Safety</u> – We may use and disclose medical information about you when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Any disclosure, however, would only be to someone able to help prevent the threat.

<u>Psychotherapy Notes</u> – Most uses and disclosures of psychotherapy notes require your authorization.

<u>Organ and Tissue Donation</u> – We may release medical information to organizations that handle organ procurement or organ, eye or tissue transplantation or to an organ donation bank, as necessary to facilitate organ or tissue donation and transplantation.

<u>Military and Veterans</u> – If you are a member of the armed forces, we may release medical information about you as required by military command authorities. We may also release medical information about foreign military personnel to the appropriate foreign military authority.

<u>Workers' Compensation</u> – We may release medical information about you for workers' compensation or similar programs. These programs provide benefits for work-related injuries or illness.

<u>Public Health Activities</u> – We may disclose medical information about you for public health activities. These activities generally include the following:

- > To prevent or control disease, injury or disability;
- To report births and deaths;
- To report regarding the abuse or neglect of children, elders and dependent adults;
- To report reactions to medications or problems with products;
- To notify people of recalls of products they may be using;
- To notify a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition;

- To notify the appropriate government authority if we believe a patient has been the victim of abuse, neglect or domestic violence. We will only make this disclosure if you agree or when required or authorized by law;
- To notify emergency response employees regarding possible exposure to HIV/AIDS, to the extent necessary to comply with state and federal laws.

Health Oversight Activities – We may disclose medical information to a health oversight agency for activities authorized by law. These oversight activities include, for example, audits, investigations, inspections and licensure.

These activities are necessary for the government to monitor the health care system, government programs and compliance with civil rights laws.

<u>Lawsuits and Disputes</u> – If you are involved in a lawsuit or a dispute, we may disclose medical information about you in response to a court or administrative order. We may also disclose medical information about you in response to a subpoena, discovery request or other lawful process by someone else involved in the dispute, but only if efforts have been made to tell you about the request (which may include written notice to you) or to allow you to obtain an order protecting the information requested.

<u>Law Enforcement</u> – We may release medical information if asked to do so by a law enforcement official:

- In response to a court order, subpoena, warrant, summons or similar process;
- To identify or locate a suspect, fugitive, material witness or missing person;
- > About the victim of a crime if, under certain limited circumstances, we are unable to obtain the person's agreement;
- > About a death we believe may be the result of criminal conduct;
- About criminal conduct at our facility(ies); and
- In emergency circumstances to report a crime; the location of the crime or victims; or the identity, description or location of the person who committed the crime.

<u>Coroners, Medical Examiners and Funeral Directors</u> – We may release medical information to a coroner or medical examiner. This may be necessary, for example, to identify a deceased person or determine the cause of death. We may also release medical information about patients of the hospital to funeral directors as necessary to carry out their duties.

National Security and Intelligence Activities – We may release medical information about you to authorized federal officials for intelligence, counterintelligence and other national security activities authorized by law.

<u>Protective Services for the President and Others</u> – We may disclose medical information about you to authorized federal officials so they may conduct investigations or provide protection to the President, other authorized persons or foreign heads of state.

<u>Inmates</u> – If you are an inmate of a correctional institution or under the custody of a law enforcement official, we may

disclose medical information about you to the correctional institution or law enforcement official as a uthorized or required by law. This disclosure would be necessary 1) for the institution to provide you with health care; 2) to protect your health and safety or the health and safety of others; or 3) for the safety and security of the correctional institution.

<u>Special Categories of Information</u> – In some circumstances, your health information may be subject to restrictions that may limit or preclude some uses or disclosures described in this notice. For example, there are special restrictions on the use or disclosure of certain categories of information — e.g., tests for HIV or treatment for mental health conditions or alcohol and drug abuse.

<u>Health Information Exchange (HIE)</u> – We may share your health information electronically with other organizations where you receive health care. Sharing information electronically is a faster way to get your health information to the health care providers treating you. HIE participants are required to meet rules that protect the privacy and security of your health and personal information.

<u>Secure Patient Portal</u> – We have established a web-based system, called a Patient Portal, which allows us to securely communicate and transfer health care information to you. With your consent, you will receive a user ID and password to access the Patient Portal. If your user ID or password to your Patient Portal is obtained by another person, your medical information is subject to improper disclosure. Please notify us immediately if you feel your Patient Portal is being improperly accessed.

## YOUR RIGHTS REGARDING YOUR MEDICAL INFORMATION WE MAINTAIN ABOUT YOU

You have rights regarding the medical information we maintain about you. To exercise your rights regarding medical information we maintain about you, you must submit a written request to Palomar Health Medical Group, Privacy Office, 15611 Pomerado Road, Suite 400, Poway, CA 92064.

# RIGHT TO INSPECT AND COPY

You have the right to inspect and/or obtain a copy of your medical information, including lab test results. You can ask for an electronic or paper copy of your medical information.

We may deny your request to inspect and obtain a copy in very limited circumstances. If you are denied access to medical information, you may request that the denial be reviewed.

# RIGHT TO AMEND

If you feel that medical information we have about you is incorrect or incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as the information is kept by or for Palomar Health Medical Group. Your request must be made in writing, and you must provide a reason that supports your request. We may deny your request as authorized by law.

Even if we deny your request for amendment, you have the right to submit a statement of disagreement.

# RIGHT TO AN ACCOUNTING OF DISCLOSURES

You have the right to request an accounting of disclosures. This is a list of the disclosures we made of medical information about you other than our own uses for treatment, payment and health care operations, and with other exceptions pursuant to law. Your request must state a time period which may not be longer than six years and may not include dates before April 14, 2003. The first list you request within a 12-month period will be free. For additional lists, we may charge you for the costs of providing the list.

# RIGHT TO REQUEST RESTRICTIONS

You have the right to request a restriction or limitation on the medical information we use or disclose about you for treatment, payment or health care operations; for use in a facility directory; or to family members and others involved in your care. We are not required to agree to your request, except to the extent that you request us to restrict disclosure to a health plan or insurer for payment or health care operations purposes if you, or someone else on your behalf (other than the health plan or insurer), has paid for the item or service out of pocket in full.

# RIGHT TO REQUEST CONFIDENTIAL COMMUNICATIONS

You have the right to request that we communicate with you about medical matters in a certain way or at a certain location. We will accommodate all reasonable requests. Your request must specify how or where you wish to be contacted.

# RIGHT TO A PAPER COPY OF THIS NOTICE

You have the right to a paper copy of this notice upon request. You may ask us to give you a copy of this notice at any time. Even if you have agreed to receive this notice electronically, you are still entitled to a paper copy of this notice. You may obtain a copy of this notice at our website: **PalomarHealth.org**.

<u>Changes to this Notice</u> – We reserve the right to change this notice at any time, and to make the new notice effective for all medical information we maintain, including medical information we already have about you as well as any information we receive in the future. We will post a copy of the current notice in all of our departments and clinic sites.

<u>Complaints</u> – If you believe your privacy rights have been violated, you may file a complaint with us or with the Secretary of the U.S. Department of Health and Human Services. You may file a complaint with us by contacting the Privacy Officer by telephone at **1.877.376.3930** or in writing to Palomar Health Medical Group, Privacy Officer, 15611 Pomerado Road, Suite 400, Poway, CA 92064. You will not be penalized or retaliated against for filing a complaint.

<u>Complaints</u> – Other uses and disclosures of medical information not covered by this notice or the laws that apply to us will be made only with your written permission. If you provide us permission to use or disclose medical information about you, you may revoke that permission, in writing, at any time. If you revoke your permission, this will stop any further use or disclosure of your medical information for the purposes covered by your written authorization, except if we have already acted in reliance on your permission. You understand that we are unable to take back any disclosures we have already made with your permission, and that we are required to retain our records of the care that we provided to you.







	Patient Label Here
Patient Name:	
DOB:	MRN:

### **Acknowledgement of Receipt**

PATIENT INFORMATION		
Patient Name (Please Print)		Patient Date of Birth
Patient / Guardian Signature		Date
Patient Phone XXX-XXX-XXXX	Name of Physician	
By signing this form, the patient acknown Medical Group. Our "Notice of Privacy protected health information. We encoural acknowledge receipt of the "Notice of	y Practices" provides information abou age you to read it in full.	t how we may use and disclose
Patient / Guardian Signature		
If legal representative, state relationship to	patient	
I would like to receive a copy of any an		mail. 





	Patient Label Here
Patient Name:	
DOB:	MRN:

#### Your Rights as an Palomar Medical Group Patient

You have a legal right to make known your wishes about your medical care, including the right to accept or refuse treatment. The document "Advance Health Care Directive" is a means to specify your wishes and to make them legally binding.

#### What is an Advance Health Care Directive?

This is a legal document that enables you to specify your desires about life-sustaining treatment. It also allows you to name someone you trust to speak for you when you are incapacitated. This document replaces "Living Wills" and the "Durable Power of Attorney for Health Care". You can identify your primary care physician and specify your wishes about CPR, feeding tubes, breathing machines, pain medication, organ donation and other desires.

#### How do I find out more?

- > Internet Resources
  - http://ag.ca.gov/consumers/general/adv\_hc\_dir.php
  - http://www.cmanet.org/about/patient-resources/end-of-life-issues/advance-directives
  - http://www.coalitionccc.org/
- **The booklet "Finding Your Way"** is a useful guide to thinking about and discussing these issues. To order a copy, send \$1.50 check (payable to "CHCD") to Center for Healthcare Decisions, 3400 Data Drive, Rancho Cordova, CA 95670 or order it through their website, **www.chcd.org**.

#### How do I obtain an Advance Healthcare Directive form?

The California Medical Association – Kit available for nominal fee (currently \$6)

1201 J St. STE 200 Phone: **800.786.4262** Sacramento, CA 95814 Fax: **916.551.2036** 

Obtain the form on-line free of charge at: http://ag.ca.gov/consumers/pdf/AHCDS1.pdf

#### What other kinds of directives are available?

**>** Physician Orders for Life-Sustaining Treatment (POLST) – this complements the Advance Directive by having a physician order signed and ready-to-go in the event you need life-sustaining treatment. Specific instructions may be made about CPR and medical interventions like assisted breathing and artificial feeding.

Palomar Health Medical Group has a written policy on Advance Directives. Check the box below if you wish more information.

Patients: Please check the appropriate box(es):		
I have an Advance Directive and/or POLST. I will provide Palomar Health Medical Group with a copy. [Give the copy to one of our staff or mail to AHMG, 15611 Pomerado Road, Poway, CA 92064, ATTN: Medical Records.]		
$\square$ I have an Advance Directive/POLST but do not wish to provide AHMG with a copy.		
☐ I do not have an Advance Directive/POLST.		
☐ I would like more information on Palomar Health Medical Group policy on Advance Directives.		
Signature of Patient or Patient's Legal Representative  Date		